



Management Response

Local Authority: Newport City Council

Report title: Data Quality Follow-up Review

Issue date: May 2017

Document reference: 341A2017

Ref	Proposal for Improvement	Intended outcome/benefit	High priority (yes/no)	Accepted (yes/no)	Management response	Completion date	Responsible officer
The Council must improve the accuracy of its data capture systems by:							
P1	Ensuring there are effective internal validation checks of performance data prior to data submission;	Data used and published by the Council is accurate.	Yes	Yes	Actions identified: <ul style="list-style-type: none">The data quality process is being revised as part of a review of the Performance Management Strategy, this will introduce a new approach to data quality in conjunction with	April 2018	Head of People and Business Change

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					Internal Audit. Bench marking with other authorities has been carried out to assist with this process. The process will be reviewed on a regular basis to ensure it continues to reinforce data quality arrangements		
P2	Addressing the findings from Internal Audit's review of data quality arrangements to ensure data capture systems and performance reporting are robust, particularly those relating to National Strategic Indicators (NSIs) EDU/015b and EDU/015b; and		Yes	Yes	<p>Actions identified:</p> <ul style="list-style-type: none"> An action plan has been put in place following the Internal Audit report, this will be subject to regular monitoring. However, the national data has changed 	April 2018	Heads of Service

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					<p>significantly for 2017/18 and not all the measures tested are still required.</p> <ul style="list-style-type: none"> The data quality process is being revised as part of a review of the Performance Management Strategy, this will introduce a new approach to data quality in conjunction with Internal Audit. Bench marking with other authorities has been carried out to assist with this process. The process will be reviewed on a regular basis to 		

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					ensure it continues to reinforce data quality arrangements		
P3	Providing members with the full results of Internal Audit's review of the Council's data quality arrangements, thereby enabling members to challenge the arrangements.	Members effectively challenge the effectiveness of the Council's data quality arrangements	Yes	Yes	<p>Actions identified:</p> <ul style="list-style-type: none"> Following the local elections, the performance reporting framework is being reviewed. 	October 2017	Head of People and Business Change